

Revised

2012-39 A

237046

Duke, Daphne

From: Gordon, Jeanne [gordonj@regstaff.sc.gov]
Sent: Wednesday, June 06, 2012 10:05 AM
To: Duke, Daphne
Cc: DeSanty, Tricia
Subject: ALEC LLC Updated Authorized Rep form
Attachments: ALEC Inc 032112.pdf

Hi Daphne,

This form should replace the other form on docket 2012-39-A with the same date. The other form was incomplete and this is the corrected form.

Thanks,
Jeanne

RECEIVED

P60
MAIL / DEL.

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

ALEC, LLC	
Company Name	FEDERATION
	859-254-9667
Dbal/ka	Telephone #
250 W. Main St. Ste. 1920	
Mailing Address	
Lexington, KY 40507	
City, State, Zip Code	
Business Location	
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent:	National Registered Agents, Inc.
Mailing Address:	2 Office Park Court, Suite 103
City, State, Zip Code:	Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.	Mark Hayes			
	General Manager (Include address if different than above.)			
	859-721-4224	/	859-721-4201	/
	Telephone Number	Facsimile Number	E-mail Address	mhayes@alec.net
B.	Phil Crawford			
	Customer Relations / Complaints Representative (Include address if different than above.)			
	859-721-4223	/	859-721-2880	/
	Telephone Number	Facsimile Number	E-mail Address	pcrawford@alec.net
C1.	Mark Hayes			
	Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)			
	Same as above	/	/	/
	Telephone Number	Facsimile Number	E-mail Address	
C2.	1-866-709-8030			
	Customer Contact (Toll Free Number)			
D.	Todd Holmes			
	Engineering Operations (Include address if different than above.)			
	828-379-4444	/	859-721-2880	/
	Telephone Number	Facsimile Number	E-mail Address	tholmes@alec.net
E.	Phil Crawford			
	Test and Repair (Include address if different than above.)			
	859-721-4221	/	859-721-2880	/
	Telephone Number	Facsimile Number	E-mail Address	pcrawford@alec.net

F.

NOC

Emergencies (During non-office hours)

877-440-1989

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.

Mark Hayes 250 W. Main St. Ste. 1920 Lexington, KY 40507

Regulatory Officer (Include address if different than above.)

859-721-4224

Telephone Number

859-721-4201

Facsimile Number

mhayes@alec.net

E-mail Address

H.

Mark Hayes

Dual Party Mailings (Name)

250 W. Main St. Ste. 1920 Lexington, KY 40507

Mailing Address

859-721-4224

Telephone Number

859-721-4201

Facsimile Number

mhayes@alec.net

E-mail Address

I.

Mark Hayes

Interim LEC Fund Mailings (Name)

Same as above

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

J.

Keillah Spell

Universal Service Fund Mailings (Name)

200 Chastain Center Blvd. Suite 200, Kennesaw, GA 30144

Mailing Address

678-399-9315

Telephone Number

Facsimile Number

kspell@alec.net

E-mail Address

K.

Mark Hayes

Gross Receipts Mailings (Name)

Same as above

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

L.

Mark Hayes

Lifeline Mailings (Name)

Same as above

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

Keillah Spell

This form was completed by (print name)

Contracts & Regulatory Specialist

Title

K a C Spell

Signature

3-21-12

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
 Clerk's Office
 Post Office Drawer 11649
 Columbia, South Carolina 29211

Office of Regulatory Staff
 Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201

(Rev. PSC 11/2010)